

WHAT'S ON YOUR MIND?



Northamptonshire Healthcare  
NHS Foundation Trust

*for friendly, helpful advice*

TEXT YOUR SCHOOL NURSE ON

07507 329 600



We do not usually inform your parents, teachers or anyone else if you contact the school nurse. We might inform someone if we were concerned about your safety, but we would usually speak to you first. Your messages are stored and can be seen by other healthcare staff who follow the same confidentiality rules. We aim to reply to you within one working day and you should get an immediate bounce-back to confirm we received your text. Texts will not be seen outside of normal working hours (8am-4.30pm Monday to Friday). If you need help before you hear back from us, contact a member of school staff or your doctor. Our text number does not receive voice calls or MMS picture messages. Prevent the school nurse from sending messages to you by texting STOP to our number. Please respect your schools mobile phone policy. Messages are charged at your usual rate. For privacy information visit [www.nhft.nhs.uk/privacy](http://www.nhft.nhs.uk/privacy)