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Dear Parents / Carer,

## Help with increasing data allowances on mobile devices

I am writing to inform you of a new scheme which you may be able to make use of.

This scheme temporarily increases data allowances on certain networks so young people can access remote education if needed.

As a school, we are able to request mobile data increases for our students who:

- do not have fixed broadband at home
- cannot afford additional data for their devices
- are experiencing disruption to their face-to-face education
- have access to a device which uses a participating network

The following networks are currently involved. Others may join the scheme later:

- Three: unlimited data until 31 July 2021 for both Pay Monthly and Pay-as-you-go.
- Smarty: unlimited data until 31 July 2021 for both Pay Monthly and Pay-as-you-go.
- Virgin Media: 20GB of additional data per month until 31 July 2021 for Pay Monthly only. Limited to a total of 1750 requests across all schools.
- EE: 20GB of additional data per month until 31 July 2021 for both Pay Monthly and Payas-you-go. Limited to a total of 60,000 requests across all schools.
- **Tesco Mobile:** 20GB of additional data per month until 31 July 2021 for Pay Monthly only. Limited to a total of 1000 requests across all schools.
- Sky Mobile: 100GB of additional data for Pay Monthly only. Limited to a total of 1800 requests across all schools.
- O2: 40GB of additional data per month until 31 July 2021 for Pay Monthly and Pay-as-
- VodaPhone has recently been added as well.

This additional data can be used when tethering a mobile phone to another device for internet access.

If you think you qualify you will need to provide the school with some information; please complete the form in this link with some key information.

## Click here to complete the form

There are likely to be a very large number of requests being made so it may take some time for the requests to be processed. This will vary with different providers.

Once a data increase has been processed the network will send a text message to the account holder. Please see the privacy notice on the next page.

Kind regards

Mr J Bizimani

## **IMPORTANT:**

## **Privacy statement**

- 1. For the purposes of data protection, I need to let you know that the Department for Education (DfE) is running the Mobile Network Offer through schools and their trusts or local authorities.
- 2. If the offer is taken up by an adult account holder, the school or social care team will share the account holder's name and mobile phone details with the DfE, who will share these with the relevant mobile network operator.
- 3. The mobile network operator will use that information to increase the data available for the account holder's mobile device, as long as they qualify for the offer.
- 4. The adult account holder's personal data is only shared with their mobile network operator for the purposes of the offer. No names of children or other adults, other than adult account holder, are shared with the DfE or the mobile network operator.
- 5. No personal information will be shared with the DfE if you do not want to take up the offer.
- 6. If you want to know more about how your personal information will be used before you take up the offer, we can send that to you first.
- 7. If you decide to take up the offer, you'll get a text message from the Department for Education with more information about your data protection rights.

For more information go to <u>How we look after personal information for the Increasing Children's</u> Mobile Data scheme - Get help with technology - GOV.UK (education.gov.uk)